

Mayfield Services Directory



MAYFIELD
• VILLAGES •

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Access

As you know, Mayfield retain a front door key for emergency access. This is the only time access will be gained without your permission.

However, there may be times when we need to access your apartment for things like meter readings, care, and safety system servicing. This, wherever possible, will be arranged with you prior to accessing your property.

Activities and Events

You will receive monthly updates for all club and village activities as well as a copy of the "What's on" via email where possible.

Afternoon Tea

Afternoon Tea is served Tuesday to Saturday 14:00 – 17:00. A menu is available at the M Bar and Kitchen in Heron Place. Booking in advance recommended, 48 hours' notice required.

Airport

London Luton Airport (LTN)

London Luton Airport is located approximately 16 miles / 25.75 kilometers north of Watford along the M1. IATA airport code is LTN.

London Heathrow Airport (LHR)

Distance from London Heathrow Airport to Watford is 24 miles / 38.62 kilometers southbound on M25. IATA airport code is LHR.

London Gatwick Airport (LGW)

Distance from London Gatwick Airport to Watford is 57 miles / 91.73 kilometers southbound along M25 and then M23. London Gatwick Airport is located approximately 2.3 miles / 3.6 kilometers southwest of Horley and about 2.4 miles / 3.9 kilometers north of Crawley. IATA airport code is LGW.

London Stansted Airport

London Stansted Airport is an international airport located at Stansted Mountfitchet in the district of Uttlesford in Essex, 48 miles / 77.24 kilometres northeast of Watford along M25 and then M11. London Stansted serves 200 destinations across Europe, the Middle East and Africa.

Airport Transfers

Airport transfers can be organised for you through a local company. Please contact Reception.

Attractions

There is a vast array of local activities, places to visit and places of interest nearby, and some suggestions are as follows:

Knebworth House

Knebworth House is a picturesque Tudor Estate, a historical landmark that is Grade 2 listed. The estate consists of a stunning country house with lavish gardens which hosts events such as festivals, ghost tours, motor shows, dog shows and a Christmas Fair.

Ashridge Estate

Once a royal residence to King Henry VIII & Princess Elizabeth I and also used as a military hospital in both World Wars, Ashridge House is set in 190 acres of beautifully landscaped gardens. Garden tours are available to book here as well as memberships to use the leisure facilities.

Warner Bros Studio Tour

If you don't believe in magic, the Warner Bros studio tour will be sure to change your mind! Delve deeper into the magnificent behind the scenes action and creation of all Harry Potter movies! The tour includes

vast information about the films and interactive activities along the way.

* Imperio! *

Watford Football Club Stadium

Vicarage Road is home to the Watford football team, currently playing in the Championship League, the stadium has a 22,200 seat capacity. The stadium is within walking distance of Mayfield and tickets can be purchased online.

Banks

We have several banks situated close to Mayfield:

Barclays Bank

62/64 High Street, Watford, WD17 2BT

0345 734 5345 – Open 09:30 – 16:30 Monday to Friday, 09:30 – 5:30
Saturday, Closed Sunday

HSBC Bank

73 High Street, Watford, WD17 2DS

0345 604 0626 – Open 09:30 – 16:30 Monday to Friday, 09:30 – 13:00
Saturday, Closed Sunday

Lloyds Bank

32 & 32A Intu Shopping Centre, Watford, WD17 2UB

0345 300 0000 – Open 09:00 – 17:00 Monday to Friday, 09:00 – 15:00
Saturday, Closed Sunday

Nationwide

80 The Parade, High Street, Watford, WD17 1NN

0345 266 0611 – Open 09:00 – 16:30 Mon, Tues, Thurs, Fri, 10:00 – 16:30
Weds, 09:30 – 13:00 Saturday, Closed Sunday

NatWest

72/74 High Street, Watford, WD17 2GZ

0845 788 8444 – Open 09:30 – 16:30 Monday to Friday, 09:30 – 13:00
Saturday, Closed Sunday

Bar & Bistro

The M Bar & Kitchen, situated on the ground floor of Mayfield Heron Place opens daily from 08:00 until 20:00 for food and beverages; service times can be found under 'Restaurant'.

Beauty Treatments

An extensive range of treatments are available at the leisure club situated on the lower floor of Mayfield main building. Please call the April's Promise Spa reception team to book your treatment.

Bus Service

We have a Minibus service available for shopping trips and days out. Please see your copy of the events calendar.

Care Services

Please feel free to contact our Care team on 38708 (internal number) who will be happy to liaise with Nikisha, the Branch Care Manager, and the team.

Chauffer Services

If you wish to arrive at your destination in style, we can arrange a chauffeur for you. We only use local companies, therefore you have the confidence of reaching your destination on time. Please call Reception for details.

Children

Younger members of the family who are visiting are welcome in all areas and we would be happy to discuss any dietary or other requirements you may have during their visit. Please do not hesitate to contact the M bar & Kitchen team to discuss your dietary requirements.

Church Services

There are many churches in the Watford area. We have selected a couple that may be of interest:

Watford Community Church

83 Market Street, Watford, WD18 0PT – 01923 468911

All Saints Church of England, Watford

Gosforth Lane, Watford, WD19 7AX – 07470 929670

Comments

All types of feedback are invaluable in order to improve our services. Please feel free to let us know how we are performing by arranging an appointment with the Village General Manager.

Companion Service

With a little notice we are more than happy to arrange an escort for you whether this is to assist you with some shopping or social events. Please ring the Care Team. This service carries an hourly charge.

Computer Assistance

Whether you need help installing printers, software or just connecting, we can arrange this for you. Please call Reception for details.

Defect Liability Period

Whilst every effort is made to ensure your apartment is handed over in the best possible condition there may be issues which arise. Upon moving in you have 30 days to pick up any 'living defects' These should be reported to Reception who will pass on to the Facilities Manager who will

arrange for them to be resolved by the construction workers customer care team.

There are a few items which will not be resolved until the 12-month Defect Liability Period arrives these will mainly be things like settlement cracks on ceilings, walls, and woodwork etc.

Doctors Surgery

Here are a few local doctors' surgeries in the area, however Nikisha our Care Branch Manager, has a list of local services including more surgeries, dentists, chiropodists and more!

Watford Health Centre

Colne House, 21 Upton Road, Watford, WD18 0JP

01923 226266

Manor View Practice

Bushey Medical Centre, Bushey, WD23 2NN

01923 247446

Dry Cleaning

We can arrange to have your items cleaned using a local company. Please call Reception who will be happy to help arrange a service.

Emergencies

In the event of an emergency, please press the help button on your Sentinel Control panel to activate a call to reception/care team or by pressing your pendant or wrist fob.

Fire Safety

We carry out a weekly fire alarm system check of all communal areas of all buildings on a Friday between 11:45am and 12:15pm.

We have a Fire Safety Policy which is within your village information folder however briefly we operate a stay put policy as your apartment is safely

protected from fire and smoke for a minimum of 1 hour. This means if the fire alarm activates, we only evacuate the public areas.

Please refer to the Emergency Procedures inside your welcome folder & homeowners pack for complete fire safety information.

First Aid

We have a qualified first aider on duty 24 hours a day.

Florist

There are a couple of local florists in the area, here are some details:

Rosanna's

193 St Albans Road, Watford, WD24 5BH

01923 229726 – Open 08:00-16:00 Monday to Saturday, Closed Sunday

Fantasy Flowers

141 New Road, Croxley Green, WD3 3EN

01923 777597 – Open 09:00-17:00 Monday to Friday, 09:00-16:00 Saturday, Closed Sunday

Getting Around

For all your travel needs, please see reception who will be happy to assist you with booking a taxi.

Gift Vouchers

Are available to purchase for the M Bar and Kitchen. Please see a member of the Bistro team for any dining vouchers. For Spa vouchers please speak to a member of the Spa Team who will happily assist. Reception will also be available to help.

Golf

There are local golf clubs in and around Watford, some are listed below.

West Herts Golf Club

Rousebarn Lane, Rickmansworth, WD3 3GG – Phone: 01923 236484

Batchwork Park Golf Club

London Road, Rickmansworth, WD3 1JS – Phone: 01923 711400

Guest Suites

Our guest suite offers the perfect accommodation for friends or family visits, please book directly with reception.

All prices include continental breakfast served in the Bistro between 10.00 – 12.00.

Hairdressing

Salon service is available in the Mayfield Club with April's Promise.

Please call April's Promise Spa reception on 38706 (internal number) to book your appointment.

Health and Wellbeing Centre

The team at the Mayfield Club will be delighted to provide information on classes and facilities that are available to you; please find enclosed a class timetable.

Housekeeping

Our care team are available to discuss all your housekeeping requirements. Please note that this service carries an hourly charge. Your first 3 hours are free!

Ironing Services

As with housekeeping services, we will be delighted to take on the most monotonous of home chores for you. Please ring our care team if you require assistance. Please note that this service carries an hourly charge.

Laundry

We can arrange to have your items laundered in-house with our care team or via a local company. Please contact reception for a price list or more information.

Library

Watford Local Library is the closest to Mayfield.

Hampstead Road, Watford, WD17 3EU – Phone: 0300 123 4049

Magazines/Newspapers

These can be ordered for delivery with the local newsagents, please speak to reception who will happily give you the contact information, to set up your choice of newspaper or magazine. These will be available to collect at reception.

Maintenance

The Maintenance team are available to quote, book in and carry out jobs if you require. Parts can be provided by yourselves (and fitted subject to suitability) or we can source them on your behalf. Labour is quoted and charged at £25.00 an hour, these charges will be added onto your monthly bill from us. If you require work to be carried out, kindly contact reception who will enter your request into the maintenance logbook.

Owners' Weekly Coffee Morning

This will take place once a month, please refer to your 'What's on' for dates and times.

Parking

We ask you to ensure that your visitors adhere to the parking signage and avoid parking in other owners' spaces. Owners will have their own allocated bay.

Personal Shopping

Should you wish to have someone accompany you when shopping, please ring our Care Team who will be delighted to assist. Please give a minimum of 48 hours' notice.

Pharmacies

Greenfield Pharmacy

77 Tolpits Lane, Watford, WD18 6NT

01923 232742 – Open 09:00-18:30 Monday to Friday, 09:00-13:00 Saturday,
Closed Sunday

Boots Pharmacy

147 The Harlequin, Watford, WD17 2TR

01923 225337 – Open 09:00-18:00 Monday to Saturday, 11:00-17:00
Sunday

Photocopying

For those important documents that you would like a copy of, please let us know at reception and we will be very pleased to assist.

Private Dining

If you would like to plan a private function or family get-together, please contact the M bar and Kitchen Restaurant Manager or Deputy General Manager.

Pets

Pets are permitted at Mayfield.

Please use animal waste bins provided around the village, to ensure our grounds are maintained and as a courtesy to the village.

Questions

We pride ourselves in our quality of service, therefore should you need any advice or assistance with anything, please call or visit reception. If there is anything we cannot answer immediately, we will endeavour to source the answer for you.

Reception

Situated on the ground floor of Heron Place, open 09:00-17:00 every day. Contact number – 38711 or 38712 (internal number).

Restaurant

The M Bar and Kitchen will open 08:00-20:00 for drinks, food service times are:

All day dining: Monday to Thursday 10:00 – 18:00

All day dining: Friday, Saturday 09:00 - 20:00

Lunch service: Sunday 12:00 -15:00

Afternoon Tea: Tuesday – Saturday 14:00 - 17:00

Rubbish & Waste

Monday to Sunday:

Rubbish can be disposed of through the waste chute in your apartment, where a member of the team will take care of the rest!

Shopping Centres

Atria Watford

Closest shopping centre, used to be 'Intu', Watford, WD17 2UB

01923 250292

Smoking

Please note we strictly forbid smoking within public areas of the village.
You are free to smoke in your own home.

Taxi Services

Please call or visit Reception who can assist you with arrangements.

Watford Taxi Cassio Cars

Phone: 01923 803603

Blueline Taxis

Phone: 01923 215215